

PET FRIENDLY POLICY AND GUEST AGREEMENT

Welcome to Hotel Princesa Parc 4*!

We are delighted that you wish to enjoy your stay in Andorra with your pet. To ensure a pleasant stay for all our guests and maintain a clean and safe environment, please read and accept the following conditions.

GENERAL CONDITIONS

1. **Accepted pets:** dogs and cats. Other species upon prior request.
 2. **Maximum number:** up to 2 pets per room.
 - o **Daily supplement:** €15 per pet per night.
 3. **Welcome kit:** available in the room upon arrival.
 4. **Prior notice:** it is necessary to inform us when booking or before arrival.
 5. **Pets alone in the room:** pets must not be left alone for long periods or during cleaning service.
 6. **Access allowed to:**
 - o Piano Bar terrace
 - o Lounge bar and Bowling Bar
 - o Outdoor pool terrace
 7. **Access not allowed to:**
 - o Restaurants
 - o Inside the outdoor pool area
 - o Wellness & Spa Centre and Gym
 8. In common areas, pets must always be kept on a leash or in a carrier.
 9. Pets are not allowed on beds, sofas, or armchairs.
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OWNER RESPONSIBILITIES

- The owner is responsible for any damage or disturbance caused to other guests or hotel property.
 - **Room inspection on the day of departure:**

On the day of departure, the hotel staff will inspect the room to ensure that no damage has been caused by the pet. If any damage is found, the corresponding repair costs will be charged. This measure is necessary to maintain the facilities in good condition and to avoid inconvenience for future guests.
 - Owners must collect pet waste and maintain cleanliness.
 - Any damage caused will be charged to the client's bill.
 - It is mandatory to present valid health and legal documentation (vaccinations, microchip, etc.) if required by any authority within Andorra.
 - According to Andorran law, owners must carry:
 - A bottle of water to dilute urine.
 - Bags to collect droppings.
- Failure to comply may result in fines of up to **€150**.
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GUIDE DOGS

If you are travelling with a guide or assistance dog, please inform us in advance so we can ensure your comfort. Proof of certification will be required.

GUEST DECLARATION

I have read, understood, and accepted all the above conditions.

I agree to comply with them during my stay at Hotel Princesa Parc 4* and take full responsibility for my pet.

Owner details

Full name: _____

Booking number / Room: _____

Emergency contact phone: _____

Pet details

Name: _____

Type (dog/cat, etc.): _____

Owner's signature: _____

Date: _____